

Important facts very briefly – General Terms & Conditions Morosani fiftyone

1. Policies: The Hotel Concept

The **MOROSANI** fiftyone rooms can only be booked online. After completing your online reservation (via our Website or a different online booking portal) you will receive a written confirmation via E-mail.

Guarantee policy

No deposit is required. All reservations need to be guaranteed by a credit card at the time of booking. We reserve the right to charge cancellation costs to the credit card provided to us by way of guarantee.

Cancellation Policy (winter)

Cancellations of a hotel room reservation must be received 14 days prior to the expected date of arrival. If cancellation of a guaranteed reservation is not received by the required date, the total price of the reservation will be charged.

Cancellation Policy (summer)

Cancellations of a hotel room reservation must be received 2 days prior to the expected date of arrival. If cancellation of a guaranteed reservation is not received by the required date, the total price of the reservation will be charged.

Cancellation Policy (Christmas & New Year – 25.12.-02.01.)

Cancellations of a hotel room reservation must be received 21 days prior to the expected date of arrival. If cancellation of a guaranteed reservation is not received by the required date, the total price of the reservation will be charged.

2. Online Booking only

The **MOROSANI** fiftyone rooms can only be booked online. After completing your online reservation (through our Website or a different online booking portal) you will receive a written confirmation via E-mail.

3. Automatic Check-in and Check-out

Vacation time is precious! At the **MOROSANI fiftyone** the check-in and -out is very fast and simple. To save time we recommend to fill-in all necessary dates prior to arrival. Latest 3 days prior to your arrival you receive an e-mail with all relevant information. On your arrival day you can check-in from 3.00pm onwards. For the payment process and door opening you receive another e-mail on the day. On departure day you can check-out very easily online.

4. Arrival and Departure Policies

Gladly we will provide the reserved room on arrival from 3.00pm onwards and would kindly ask you to vacate the room by 12.00 noon; late check-out is subject to charge: If the room is claimed by the guest without prior consultation, the Hotel can charge up to 50% of the room rate and 100% for unreleased rooms after 6.00pm.



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5. Hotel Infrastructure und Services

Free WLAN in the entire hotel. V-Room: a high-tech 24/7 self-service vending room for clients to buy hot/cold snacks and drinks as well as hotel amenities. Ski room with thermo ski boots drier and ski/snowboard stands are available. Security video cameras on the hotel entrance area and ski room. No porterage or concierge service.

6. Children / Extra Beds / Babby Cots

No extra bed in the rooms possible. No baby cots available.

All Deluxe rooms are equipped with 2 queen size beds for max. 4 persons per room (children or adults). As from I2-year-old the visitor's tax of CHF 5.90 will be charged separately.

7. Garage / Parking space

Limited Garage and parking space: subject to charge. Please note that the Hotel cannot be held liable for damage caused to the vehicle during the time it is parked in the car park.

8. Pets

Pets are not allowed.

9. Conclusion of Contract

The conclusion of contract is governed by the provisions of the Swiss Code of Obligations. A reservation is considered as confirmed once a deposit or credit card guarantee is received. We reserve the right to charge cancellation costs to the credit card provided to us by way of guarantee.

10. Liability of the Hotel

The Hotel is liable for all items brought onto the premises by guests in accordance with statutory provisions. Liability for minor negligence is expressly excluded. Should a guest come to harm or be dissatisfied with the Hotel's services, he is to notify the Hotel immediately; otherwise he no longer will be able to assert any rights.

Should the Hotel fail to provide the agreed number of hotel rooms, it is liable to the customer for the losses incurred, provided such losses can be demonstrated. Should the Hotel be unable to provide the reserved rooms on the guest's arrival, it will arrange equivalent alternative accommodation in another hotel and pay for all additional costs such as transport, accommodation, etc., over and above the original prices as contracted.

As a matter of principle all claims against the Hotel become statute-barred within six months of the guest's departure, providing the mandatory statutory provisions do not specify longer periods.



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11. Final Provision

Any amendments or additions to the contract or the reservation confirmation are to be made in writing whenever possible. Unilateral amendments or additions are null and void. In unilaterally confirming a booking, you accept the General Terms & Conditions.

This contract is subject to Swiss law exclusively. Davos / Switzerland is agreed as the exclusive place of jurisdiction by the contracting parties.